



## **PERSONALIZED SERVICE**

We designate a single point-of-contact who will handle all your day-to-day requests and inquiries, and who will resolve any issues that arise in a timely manner.



## **OPEN COMMUNICATIONS**

Once a project is underway, we keep you informed on progress with regular status reports. An enhanced level of communication is key to honest, open and fully transparent business relationships.



## **DETAILED PROPOSALS WITH MILESTONE TIMELINE**

Along with scope-of-work and accurate budgeting, your proposal will contain a graphic timeline of specific phases of construction that we will undertake on your behalf, with milestones from initial material delivery dates to the scheduling of the final punch.



## **RESULTS FOCUSED FROM PROPOSAL TO POST-CONSTRUCTION**

After five decades of business, we firmly believe that focusing on the smallest details is the best way to avoid delays and change orders. Our focus identifies any potential issues in your project early on. We then put into place mitigation strategies that prevent small problems from transforming into a full-blown crisis that can wreak havoc on a renovation.

## **WHAT MAKES US DIFFERENT, MAKES US BETTER.**

Since 1970, our unwavering commitment to client satisfaction has been built upon a foundation of transparency, a thorough understanding of project requirements, and maintaining a results-oriented focus from concept to completion. Our honesty and integrity ensure you feel less like a "customer" and more of a partner.